

# **Emblem**Health\* Nassau County Comptroller HIP POS Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual/Family Plan Type: POS



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.emblemhealth.com or by calling 1-800-447-8255.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	For out-of-network providers \$250 person / \$500 family Does not apply to preventive care and generic drugs. Out-of-network co-insurance and co-payment don't count toward the deductible.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	Yes, \$100 for durable medical equipment. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <b>deductible</b> amount before this plan begins to pay for these services.
Is there an <u>out–of–pocket</u> <u>limit</u> on my expenses?	Yes, \$6,350 individual/\$12,700 family in-network maximum. For out-of-network providers, \$1500 individual / \$3000 family out of pocket maximum.	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Premiums, penalties, balanced-bill charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Is there an overall annual limit on what the plan pays?	No	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. See www.EmblemHealth.com or call 1-800-447-8255 for a list of participating providers.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
specialist?	Yes, written approval is required to see an in-network specialist.	This plan will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have the plan's permission before you see the <u>specialist</u> .
Are there services this plan doesn't cover?	Yes	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .

Questions: Call 1-800-447-8255 or visit us at www.emblemhealth.com/sbc.

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Coverage Period: 01/01/2014 - 12/31/2014



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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need		Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$10 co-pay/visit	20% co-insurance	None
If you visit a health	Specialist visit	\$10 co-pay/visit	20% co-insurance	None
care <u>provider's</u> office or clinic	Other practitioner office visit	Chiropractor: \$10 co- pay/visit	20% co-insurance	None
	Preventive care/screening/immunization	No charge	20% co-insurance	None
If you have a test	Diagnostic test (x-ray, blood work)	No charge	20% co-insurance	None
	Imaging (CT/PET scans, MRIs)	No charge	20% co-insurance	Prior approval required



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01/01/2014 - 12/31/2014

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Common Medical Event	Services You May Need		Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
	Generic drugs	Retail: \$5 co-pay/30 day supply Mail Order: \$7.50 co-pay/90 day supply	Not covered	Must be dispensed by a Participating
If you need drugs to treat your illness or condition  More information about	Preferred brand drugs	Retail: \$10 co-pay/30 day supply Mail Order: \$15 co-pay/90 day supply	Not covered	Must be dispensed by a Participating Pharmacy.
prescription drug	Non-preferred brand drugs	Not covered	Not covered	
coverage is available at www.EmblemHealth.com.	Specialty drugs	Generic: \$5 co-pay/30 day supply Preferred Brand: \$10 co-pay/30 day supply Non-Preferred Brand: Not covered	Not covered	Must be dispensed by a Specialty Pharmacy. Written referral required.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	20% co-insurance	Prior approval required
surgery	Physician/surgeon fees	No charge	20% co-insurance	Prior approval required
Maria de la companya	Emergency room services	\$35 co-pay/visit	\$35 co-pay/visit	None
If you need immediate medical attention	Emergency medical transportation	No charge	No charge	None
	Urgent care	\$10 co-pay/visit	Not covered	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$200 per continuous confinement	20% co-insurance	Prior approval required
	Physician/surgeon fee	No charge	20% co-insurance	None



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**Coverage Period:** 01/01/2014 - 12/31/2014

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Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
If you have mental	Mental/Behavioral health outpatient services	\$10 co-pay/visit	20% co-insurance	Prior approval may be required
	Mental/Behavioral health inpatient services	\$200 per continuous confinement	20% co-insurance	Prior approval required
health, behavioral health, or substance	Substance use disorder outpatient services	\$10 co-pay/visit	20% co-insurance	Prior approval may be required
abuse needs	Substance use disorder inpatient services	\$200 per continuous confinement	20% co-insurance	Prior approval required Certain services may not be covered, see plan documents for details
	Prenatal and postnatal care	No charge	20% co-insurance	None
If you are pregnant	Delivery and all inpatient services	\$200 per continuous confinement	20% co-insurance	Limited to 48 hours for natural delivery and 96 hours for caesarean delivery. Prior approval required.
If you need help recovering or have other special health needs	Home health care	No charge	20% co-insurance	Coverage limited to 200 visits/year for both in and out of network combined. Prior approval required.
	Rehabilitation services	Inpatient: \$200 per continuous confinement Outpatient: \$10 copay/visit	Inpatient: 20% co- insurance Outpatient: 20% co- insurance	Inpatient coverage limited to 90 days/year. Outpatient coverage limited to 90 visits/year. Limits are for both in and out of network combined.
	Habilitation services	Inpatient: \$200 per continuous confinement Outpatient: \$10 copay/visit	Inpatient: 20% co- insurance Outpatient: 20% co- insurance	Inpatient coverage limited to 90 days/year. Outpatient coverage limited to 90 visits/year. Limits are for both in and out of network combined. Limited to Autism services.
	Skilled nursing care	No charge	Not covered	Prior approval required.
	Durable medical equipment	\$100 deductible.	Not covered	Prior approval required.
	Hospice service	No charge	Not covered	Coverage limited to 210 days.

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Common Medical Event	Services You May Need		Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
	Eye exam	No charge	No charge	None
If your child needs dental or eye care	Glasses	\$45 co-pay/pair		Limited to one pair every twenty-four (24) months from an authorized provider.
defital of eye care	Dental check-up	\$5 co-pay/visit		One examination (comprehensive or periodic) every six months.

#### **Excluded Services & Other Covered Services:**

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care

- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care

Benefits paid as a result of injuries caused by another party may need to be repaid to the health plan or paid for by another party under certain circumstances.

#### Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic care

Infertility treatment

- Routine eye care
- Weight loss programs

#### **Your Rights to Continue Coverage:**

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact EmblemHealth at 1-800-447-8255. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

#### **Your Grievance and Appeals Rights:**

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact EmblemHealth.

Questions: Call 1-800-447-8255 or visit us at www.emblemhealth.com/sbc.

PPSTD6074

01/01/2014 - 12/31/2014

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By phone: 1-800-HIP-TALK (1-800-447-8255). Customer Service Advocates are available to assist You Monday through Friday, 8 am to 6 pm.

In writing: Health Insurance Plan of New York In person: Health Insurance Plan of New York

Grievance and Appeals Department 55 Water Street, Lobby JAF Station New York, NY 10041-8190

P.O. Box 2844 Hours of operation 8:30 am – 5:00 pm

New York, NY 10116-2844

#### **Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

#### **Does this Coverage Meet the Minimum Value Standard?**

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet** the minimum value standard for the benefits it provides.

#### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-447-8255.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-447-8255.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-447-8255.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-447-8255

To see examples of how this plan might cover costs for a sample medical situation, see the next page.—

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**Coverage Examples** 

# **About these Coverage Examples:**

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

#### Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7180 ■ Patient pays \$360

#### Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

#### Patient pays:

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Deductibles	\$0
Co-pays	\$210
Co-insurance	\$0
Limits or exclusions	\$150
Total	\$360

Note: These numbers assume the patient has given notice of her pregnancy to the plan. If you are pregnant and have not given notice of your pregnancy, your costs may be higher. For more information, please contact: 1-800-447-8255.

### Managing type 2 diabetes

01/01/2014 - 12/31/2014

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$5105

**Coverage Period:** 

■ Patient pays \$295

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

#### Patient pays:

Deductibles	\$0
Co-pays	\$245
Co-insurance	\$0
Limits or exclusions	\$50
Total	\$295

Note: These numbers assume the patient is participating in our diabetes wellness program. If you have diabetes and do not participate in the wellness program, your costs may be higher. For more information about the diabetes wellness program, please contact: 1-800-447-8255.

01/01/2014 - 12/31/2014

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# **Questions and answers about the Coverage Examples:**

#### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork providers. If the patient had received care from out-of-network providers, costs would have been higher.

#### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and co-insurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

#### Does the Coverage Example predict my own care needs?

**No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

## Does the Coverage Example predict my future expenses?

No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

Yes. An important cost is the premium you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as co-payments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.